



Dignity at Work Policy

ELT manager	Principal & Chief Executive
Responsible officer	HR Manager
Date first approved by BoM	12 December 2017
Next Review Date	November 2020
Equality impact assessment	
Further information (where relevant)	This policy replaces (Prevention of) Bullying and Harassment Policy

Reviewer	Date	Review Action/Impact	BoM

Dignity at Work Policy

WHC reserves the right to amend this policy at its discretion. The most up-to-date version can be downloaded from our website.

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1 Context

West Highland College aims to sustain a culture which promotes equality, diversity and inclusion for all and to ensure a positive working environment of well-being, reward and recognition, dignity and respect.

Underpinning these strategic aims is the College's People Strategy which sets out our ambition to ensure that West Highland College is a great place to work by creating a positive, collaborative, safe and healthy working environment and to foster a culture of dignity and respect.

2 Purpose

The aim of the Dignity at Work Policy is to support and sustain a positive working environment for all staff, free from any form of unacceptable behaviour. It highlights options available to staff if they believe they are subject to bullying, harassment or other unacceptable behaviour and sets out the responsibilities for managing and supporting staff when concerns are raised under the Dignity at Work Policy.

The Dignity at Work Policy does not form part of and is not intended to vary the contract of employment or worker's contract. It may be amended from time to time, as necessary.

3 Policy

The College is committed to protecting the dignity of staff, students and visitors and all members of the College community in their work and their interactions with others.

This policy details this commitment and explains what actions can be taken if its principles are not observed. The College encourages individuals and managers to make every effort to resolve dignity at work problems informally in the first instance as this is often the most effective method of dealing with inappropriate behaviour, including bullying and harassment.

In addition, the College expects all members of staff and the college community to treat each other with respect, courtesy and consideration at all times. We are all expected to behave professionally and have the right to expect professional behaviour from others.

4 Scope

The principles of this policy apply to all staff, and visitors to the College (including those attending public events, customers, contractors and suppliers).

This policy will apply when issues of inappropriate behaviour, bullying or harassment arise. The staff Grievance procedure should be used to deal with other employment concerns.

Dignity at Work may involve equalities issues and UK discrimination law provides specific protection against discrimination, harassment and victimisation on a variety of grounds. The College takes its responsibilities in these areas very seriously. The Equality and Diversity Policy provides more detailed information on these aspects of the law.

In situations where a complaint relates to several issues the College reserves the right to decide how it should be best dealt with under the procedures available. Prior to making a final decision however, the HR Manager will liaise with the complainant to explore the options and explain the rationale for the proposed way of dealing with the situation.

Members of College staff who have a complaint against a student should raise the matter with their line manager and the Head of Student Support.

When a criminal offence may have been committed, the Dignity at Work Procedure may not be appropriate. These cases include, but are not limited to, serious assault or threat of serious assault. Staff members may wish to seek advice from the HR Department and/or approach the Police directly.

5 Definitions

Bullying and harassment are defined by the Advisory, Conciliation and Arbitration Service (ACAS) as the following:

Bullying may be characterised as:

- Offensive, intimidating, malicious or insulting behaviour, an abuse or misuse of power through means that undermine, humiliate, denigrate or injure the recipient.

Harassment as defined in the Equality Act 2010 is:

- Unwanted conduct related to a relevant protected characteristic, which has the purpose or effect of violating an individual's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for that individual.

Bullying/harassment may be verbal, psychological, or physical, in person or via a virtual platform, or through other methods of contact.

For practical purposes those making a complaint usually define what they mean by bullying or harassment as something that has happened to them that is unwelcome, unwarranted and causes a detrimental effect.

However, behaviour that is considered bullying by one person may be considered firm management by another. Therefore the test of reasonableness must also be applied, i.e. a reasonable person in possession of the same information would regard it as bullying or harassment.

Examples of what may constitute harassment and bullying are provided in Appendix A. This is not an exhaustive list.

6 Responsibilities

The College's Board of Management - has ultimate responsibility for ensuring that the college complies with its statutory obligations in terms of meeting the requirements of the Equality Act 2010.

The Executive Leadership Team - is responsible for ensuring that the Dignity at Work Policy is fully implemented throughout the College.

The College Management Team, all Managers and Team Leaders - have a duty to ensure that the College's policies including the Dignity at Work Policy are implemented within their sphere of activities and responsibility.

HR Manager – It is the responsibility of the HR Manager to review and update this policy.

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All Staff - are responsible for:

- treating each other people with respect;
- bringing to the attention of their line manager or Human Resources Department any suspected breaches of this policy;
- working together to promote a harmonious work environment and to eliminate discrimination and harassment.

7 Review

This policy will be reviewed by November 2020 or when circumstances change any part of it.

8 Related Policies/References

- Equality & Diversity Policy
- Staff Discipline Policy and Procedure
- Staff Grievance Policy and Procedure
- ACAS Guidance on Bullying & Harassment
<http://www.acas.org.uk/index.aspx?articleid=1864>

APPENDIX A

Examples of bullying or harassment may include (although this is neither an exhaustive or exclusive list but is indicative of the types of behaviour):-

- persistent, excessive, unfair or unjustified criticism;
- public humiliation and/or insults;
- persistent undervaluing of a person's effort;
- constant ignoring of opinions;
- withholding information without justification so as to cause difficulty or embarrassment to an individual;
- unjustified, excessive monitoring and /or supervision;
- setting someone up to fail – for example setting an objective that cannot be achieved;
- aggressive communications;
- intimidating or threatening behavior
- shouting or swearing at an individual;
- any physical contact which is unwanted;
- unwelcome sexual advances
- coercion, isolation or 'freezing-out';
- display of offensive material, e.g. 'pin-ups'; offensive jokes;
- unwelcome remarks about a person's dress, appearance, disability, race or marital status (or other protected characteristic;
- personal insults;
- persistent criticism;
- unwelcome remarks about a person's dress, appearance, disability, race or marital status;
- personal insults;
- persistent criticism;
- setting impossible deadlines.